

**A RESOLUTION APPROVING A SUBSCRIPTION TO THE USERWAY
ACCESSIBILITY SOLUTION FOR THE CITY OF TWIN OAKS
WEBSITE.**

WHEREAS, the City of Twin Oaks seeks to ensure that its official website is accessible to all users, including individuals with disabilities, and compliant with applicable accessibility standards; and

WHEREAS, UserWay has proposed to provide its AI-Widget accessibility solution for the City website; and

WHEREAS, the UserWay AI-Widget is designed to conform with Web Content Accessibility Guidelines (WCAG) 2.1 and 2.2, and includes a full suite of more than 100 AI-powered accessibility features; and

WHEREAS, UserWay's solution includes an accessibility management platform that enables remediation of alternative text issues, external and vague links, and other accessibility barriers; and

WHEREAS, the UserWay solution provides real-time accessibility monitoring and remediation of the City website; and

WHEREAS, the services included with the proposal consist of a custom Accessibility Statement; Litigation support, valid with the yearly plan; and 24/7 customer and technical support; and

WHEREAS, the cost for UserWay's Pro Plan is \$490 per year, which has been reviewed and deemed reasonable and cost-effective given the scope of services provided;

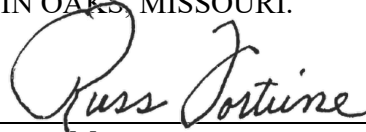
NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF ALDERMEN OF THE CITY OF TWIN OAKS, MISSOURI, AS FOLLOWS:

Section 1. The Board of Aldermen hereby approves, hat the proposal from UserWay for website accessibility services is hereby approved; and

Section 2. The City Administrator/Clerk is authorized to subscribe to UserWay's Pro Plan at a cost of \$490 per year; and

Section 3. This Resolution is adopted and shall be in full force and effect on and after its passage and approval.

THIS RESOLUTION WAS PASSED AND APPROVED THE 15th DAY OF APRIL 2026, BY THE BOARD OF ALDERMEN OF THE CITY OF TWIN OAKS, MISSOURI.



Russ Fortune, Mayor

Attest:



April Milne, City Administrator/Clerk